

United States Postal Service®  
**INDUSTRYALERT**

## Discontinued Support of FTP for IV-MTR

January 30, 2018

Support for non-secure file transfer protocol (FTP) in the Informed Visibility® Mail Tracking & Reporting (IV®-MTR) application is being discontinued. As previously announced, the United States Postal Service (USPS) extended the deadline for IV-MTR customers to convert to a secure transfer method (e.g., Secure FTP) until January 31, 2018.

On January 27, 2018, the option to choose FTP as a data transfer method was removed from the IV-MTR web application preventing “new” FTP selections from within the application.

On Wednesday, January 31, 2018 at approximately 09:00 EST, the IV-MTR application will modify each remaining FTP feed to be accessible manually via Online Download within the web app. The collection of scan data for each FTP feed that was modified to Online Download will continue, and mailers will be able to access their data through either Online Download or by selecting an available Secure FTP server. This approach ensures no data will be lost but will only be available through a secure method.

We do not want the conversion to a secure transfer method to be an impediment to your continued data access.

Instructions are provided in the [Actions for Transitioning to a Secure Transfer Method](#) document. For additional information about IV-MTR and the migration, please visit the [IV PostalPro](#) webpage.

If you need any assistance, please contact the IV-MTR Help Desk at 1-800-238-3150, Option #2, or [InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov).

###

*Please visit us on the USPS [Industry Outreach](#) website.  
Thank you for your support of the United States Postal Service.  
Industry Engagement & Outreach/USPS Marketing*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.*

**Privacy Notice:** For information regarding our privacy policies, visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).